

Identifier (i.e., Patient A, Employee B, Respondent 1) or Name (only if requested by stakeholder)	Organization (if applicable)	Date(s) of outreach	What required stakeholder group did they represent?	If other, please describe	Is this person/organization on a resident of the project's service area?	Method of engagement (i.e., phone calls, community forums, focus groups, surveys, etc.)	Did this person / organization participate in the meaningful engagement?	Is this person / organization supportive of this project?	Did this person / organization provide a statement?	If permission is granted to share a statement or quote, include below	If permission is not granted to share a verbatim statement, please include a summary of the statement(s) below
Employee A	Haven Manor	9/22/2025	employees		yes	Zoom Call	yes	yes	no		The employee was supportive of the project, and felt that it would be more convenient for staff but more importantly better and easier for patients. The employee noted that they have had to turn away potential residents in the past because they do not have capacity to take too many residents off-site for dialysis care. For the existing residents who require dialysis off-site, it is arduous to arrange the escort and transportation for the staff, and it is tiring for the residents.
Employee B	Haven Manor	9/23/2025	employees		yes	Zoom Call	yes	yes	no		The employee was strongly supportive of the project, noting that they have had to turn people away from admission because they cannot accommodate more residents for off-site dialysis escort and transportation. The employee felt that having the dialysis services on-site would be both more convenient and comfortable for residents and staff, particularly given the fact that many residents are facing comorbid psychiatric conditions that can complicate the ability to transport them off-site with appropriate staff supervision and support.
Employee C	Haven Manor	9/24/2025	employees		yes	Zoom Call	yes	yes	no		The employee thought the addition of on-site dialysis was a great idea. They noted that they had previously worked at nursing facilities with on-site dialysis and noted how much more convenient it is for residents. They also noted that it makes it easier to communicate and collaborate on the resident's plan of care.
Employee D	Haven Manor	9/24/2025	employees		yes	Zoom Call	yes	yes	no		The employee was supportive of the project, particularly if it makes the experience of receiving dialysis more convenient and comfortable for residents. The employee noted that the off-site dialysis can be both exhausting and disruptive for residents, and it can be difficult for staff to manage given the residents' comorbid psychiatric conditions during the transition off-site. The employee also noted that the facility would be able to accept more residents who require hemodialysis if they were able to offer it onsite.
Employee E	Haven Manor	9/25/2025	employees		yes	Zoom Call	yes	yes	no		The employee thought the project was "an excellent idea" and was supportive of how much more convenient it would be for both residents and staff. They noted that there are many advantages to have dialysis onsite, as it avoids unanticipated weather conditions, traffic conditions, and residents being unfamiliar with the external nursing staff. They said that most residents dislike dialysis because it takes up a significant portion of their day, inclusive of travel.
Employee F	Haven Manor	9/25/2025	employees		yes	Zoom Call	yes	yes	no		The employee felt that Haven Manor would be a better place for residents to receive dialysis, because they are familiar with staff, staff knows how to redirect them during behavioral episodes, and staff can get them what they need. The employee also noted that they would be able to take more referrals of individuals who require dialysis if they were able to provide it onsite.
Respondent 1	Pilgrim Psychiatric Center	10/1/2025	other	Referral Source	yes	Zoom Call	yes	yes	no		The respondent was a referral source that refers patients ready for discharge from the psychiatric center to Haven Manor. The respondent noted that Haven Manor is very accommodating and takes good care of clients with psychiatric conditions. The respondent was supportive of the project, saying that it would be very helpful and convenient for the clients to have dialysis on-site. The respondent noted that some nursing homes have dialysis at the facility, but they do not accept clients with mental illness, making it difficult to place people who have both mental conditions and a need for dialysis services. Therefore, it would be helpful if Haven Manor had on-site dialysis because they could accept more people with both mental illness and a need for dialysis services.
Respondent 2	South Beach Psychiatric Center	9/25/2025	other	Referral Source	yes	Email	no				
Respondent 3		10/7/2025	patients or residents and/or their caregivers		yes	Phone Call	yes	no	no		The respondent expressed their concern about the transmission of contagious diseases with the addition of the dialysis services on-site at the facility. They did not think that this was the best route of action for the facility, and felt that the dialysis services should be confined to another area outside the building.
Respondent 4		10/7/2025	patients or residents and/or their caregivers		yes	Phone Call	yes	yes	no		The respondent did not have any concerns about the project, and indicated that they felt the facility was trying to help patients out.
Respondent 5		10/7/2025	patients or residents and/or their caregivers		yes	Social worker outreach	no				
Respondent 6	New York City Department of Health & Mental Hygiene	10/27/2025	public health experts		yes	Email	yes	yes	yes		The NYC Health Department doesn't have major concerns with this project, which would reduce the area shortage of dialysis chairs in nursing homes. Travel reduction, improved care coordination, and physical and mental health benefits to patients from receiving dialysis at Haven Manor with familiar staff would be positive outcomes. If applicant accepts more patients needing dialysis, existing staff should receive appropriate training to meet unique population needs, including needs associated with mental health issues and OIG/ERG guidance on vendor management of facilities. Applicant should continually monitor the partnership with the vendor, including patient outcomes of vendor's staff and whether a monthly nephrologist visit is sufficient, and should adjust according to evaluation findings. Individuals from marginalized racial and ethnic communities, particularly Black and Hispanic/Latino individuals, are at greater risk for kidney failure. Accordingly, as applicant anticipates being able to accept more residents in need of dialysis, they should closely monitor how equitably these services are provided to ensure the added dialysis chairs do in fact narrow gaps in access for medically underserved populations, as anticipated in the HBA. While 35% of the service area is Hispanic/Latino, only 14% of Haven Manor's patients identify as Hispanic or Latino. Language access and availability of multi-lingual vendor staff should be monitored to ensure language and cultural accommodation. Applicant's monitoring plan should include regular evaluations of the effects on quality of life and clinical outcomes due to access to on-site dialysis, particularly among medically underserved groups.